



Dear OMS Provider:

Since September 2006, the Mental Hygiene Administration (MHA) has used the **Outcomes Measurement System (OMS)** to collect outcomes data regarding each consumer, age 6 to 64, who receives services from Outpatient Mental Health Centers, (OMHCs), Federally Qualified Health Clinics (FQHCs), and Hospital-based Clinics, using age-specific OMS Questionnaires.

Included in the Adult OMS Questionnaire, are 24 items regarding the consumer's psychiatric symptoms and functioning. These items are derived from the BASIS-24® Survey, a behavioral healthcare outcome measurement tool. The McLean Hospital Corporation owns the rights to BASIS-24®.

Therefore, in order to have access to these important items in ValueOptions® system, ProviderConnect, the provider Program Director or Administrator must sign the enclosed BASIS-24® End-User License Agreement (EULA) and return it, no later than September 4, 2009, to:

ValueOptions® Maryland
Attention: Nancy Calvert, Director, Provider Relations
P.O. Box 618
Hanover, MD 21076

In addition, programs should photocopy, or download and print, the EULA, and require every program staff member, who either administers the Adult Questionnaire and/or enters the data in ProviderConnect, to sign the EULA. Signed staff EULAs should not be sent to ValueOptions®, but should be maintained in the staff member's personnel file. Compliance with this requirement will be a provider audit standard.

Thank you for your cooperation with this important project. Please contact our National Providers Services Line at 1-800-397-1630, 8:00am to 5:00pm Monday thru Friday, if you have questions.

Sincerely,

Nancy Calvert, Director Provider Relations
ValueOptions®

Enclosures:

1) BASIS-24® End User License Agreement