



STATE OF MARYLAND

DHMH

---

Maryland Department of Health and Mental Hygiene

Mental Hygiene Administration

Spring Grove Hospital Center – Dix Building

55 Wade Avenue – Catonsville, Maryland 21228

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – John M. Colmers, Secretary

Brian M. Hepburn, M.D., Executive Director

TO: PMHS Providers

FROM: Lissa Abrams  
Deputy Director, MHA

RE: Instructions for modifications with on line authorization system

DATE: September 1, 2009

\*\*\*\*\*

Since today marks the first day of ValueOptions' operation there have been some problems identified when attempting to request authorizations. VO is working to fix these problems as quickly as possible. We appreciate everyone's patience during this process.

The on line authorization system is still in process of being modified to meet Maryland's system requirements. The information and screens you see today will have information changed in late September and late November.

The attached document provides information to help you through the authorization system.

For Supported Employment providers, please click on ValueOptions when requesting an authorization. ValueOptions will place the request in the CSA's queue. This will be fixed by September 25, 2009.

Please continue to send problems encountered to me and ValueOptions. They are working to fix these problems. Thank you.