

<b>CRISIS RESPONSE SYSTEMS</b>						
	FY07					
<b>Core Service Agency (CSA)</b>	<b>Calls</b> ( <i>Rec'd directly or through 911</i> )	<b>Face-to-Face Evaluations</b> ( <i>Provided by Mobile Crisis Team<sup>1</sup></i> )	<b>In-home intervention visits</b> ( <i>By mental health professional to an individual or family member who requested assistance as a result of crisis; may be provided up to 30 days.</i> )	<b>Urgent care-Crisis Center</b> ( <i>Face-to-Face Evaluation/Treatment Services of individuals seen in the Crisis Center or in an urgent care setting operated by the CRS<sup>2</sup> to access mental health services immediately.</i> )	<b>Residential Crisis Services (RCS)</b> ( <i>Residential Services that provide an alternative to hospital level of care</i> )	<b>Hospital Diversion<sup>3</sup></b> ( <i>Identifies the CSAs that MHA has funded to implement hospital diversion services for individuals who are uninsured who present in the local Emergency Department requesting hospital level of care.</i> )
Anne Arundel	25,801	1929	125	848	n/a	43 of 100 requests*
Baltimore Child and Adolescent Crisis Response	1,375	535	231	231	145 clients	268
Baltimore Crisis Response, Inc	25,522	1788	306		536 clients	
Baltimore County	10,763,	1,143	639	1,077	n/a	
Harford	3870	1056	136	264	n/a	
Howard**	22608	538	Same	348	n/a	
Montgomery***	51,892	558		5,258		207 of 864 requests****
Prince George's	4502	987	136	304	n/a	
Worcester	457	725	Same	N/A	n/a	

\* Anne Arundel County added the hospital diversion project to its crisis response system on April 15, 2007

\*\* Howard County Crisis system is county funded

\*\*\*Montgomery County call center is for all county crises, domestic violence, homeless, etc.

\*\*\*\*Montgomery County added the hospital diversion project to its crisis response system on August 15, 2006

Data definitions among the different projects may not consistent.

Crisis response systems

<sup>1</sup> Includes Mental Health Professionals (in Baltimore County, Anne Arundel County also includes police member

<sup>2</sup> Crisis Response System

<sup>3</sup> This number represents the number of individuals who were in a designated Emergency Department, evaluated by the Crisis Evaluation Team, and diverted from inpatient psychiatric care to other services and supports.